

REFRESHER FLIGHT DISPATCH COURSE



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1 Week Training Course (40 hrs)

This 1-week course contains a brief but challenging training program in accordance to the training recommendations for Flight Operations Officers as laid down in ICAO doc. 7192-AN/857 Part D-3 and the requirements established by IOSA standards.

In order to capture above mentioned requirements and recommendations ASISTIM set up a moduled recurrent training solution that will cover the complete syllabus within the requested three years. The degree of expertise for this course will be tailored to the needs of airline staff working in operations control and is derived from the daily experience in our own Dispatch Center.

Training Materials

The costs of the training materials are included in the tuition fee. They are part of the Jeppesen® ATPL training volumes and benefit from high quality content and layout. Materials used during the course stay with the students as reference documents for them to take home or keep at work

Course Targets

Successful completion of this course will allow the participant to directly contribute to the safety and reliability of flight operations, and make a positive contribution to the economy and efficiency of aircraft operations. The acquired skills will improve the applicants ability to analyze and evaluate operational problems, thereby improving their judgment and decision making skills.

Certificate

All students earn a certificate after completion of the course and passing the exam by more than 75%. The certificate confirms that the recipient has successfully completed the attended courses and also displays the training content as well as the total classroom hours.

COURSE CONTENTS MODULE C

Dispatch Resource Management

- ✘ Introduction to human factors
- ✘ Situational awareness and personal attitudes
- ✘ Definition of team and teamwork
- ✘ Fatigue
- ✘ Stress
- ✘ Decision making
- ✘ Emotions and impact
- ✘ Communication abilities and forms
- ✘ Conflict management and solution-finding
- ✘ Self-perception and perception of others

Air Traffic Control and Management

- ✘ Air traffic services
- ✘ ICAO airspace classifications
- ✘ Flight rules
- ✘ AIS
- ✘ NAT HLA
- ✘ RVSM
- ✘ EUROCONTROL
- ✘ Free Route Airspace

Communication

- ✘ Introduction
- ✘ Communications equipment
- ✘ IFR communication basics
- ✘ Radio telephony

Mass & Balance

- ✘ Aircraft Specification
- ✘ Mass and Balance Load Control
- ✘ Manual Load- and trim sheet preparation A320

Dangerous Goods

- ✘ Introduction to Dangerous Goods Regulations
- ✘ Limitations
- ✘ Classification
- ✘ Identification
- ✘ Packing
- ✘ Marking and Labeling
- ✘ Documentation
- ✘ Handling

Tuition Fees

The tuition fee for this course is **1.200,-EUR** excluding tax. After completing the application form, you will receive a confirmation as well as an invoice. Payment is due upon receipt. Cancellation 30 days or less prior course begin shall entitle ASISTIM GmbH to charge 50 % of the tuition fee. Cancellation 14 days or less shall entitle ASISTIM GmbH to charge the full tuition fee.

Accommodation

ASISTIM holds a limited number of hotel rooms at special conditions for our course participants. In case you need accommodation, please contact our Training Department as early as possible.

Contact

ASISTIM GmbH
Training Academy
Theaterstr. 3
30159 Hannover
Germany

info@asistim.com
+49 511 450 318 -23

ENROLMENT

Herewith I apply for the 1 week Refresher Flight Dispatch course in Hanover, Germany.

Please fax this enrolment form to:
+49 (0) 511 450 318 15

Or email it to:
info@asistim.com

Course date

Applicant's first name

Applicant's last name

Department

Position

Phone

Fax

E-mail

Company

Address

Name Head of Department

Date

Signature

I need a hotel room

I don't need a hotel room

REFERENCES

SOME OF ASISTIM'S TRAINING CUSTOMER REFERENCES ...

